



eta
ASSESSMENT

ETC Awards Limited

EPA Pricing and cancellation
Policy

About ETA Assessment

ETA Assessment is an end-point assessment organisation (EPAO), regulated by Ofqual and listed on the Register of End-Point Assessment Organisations (RoEPAO).

We are approved to assess specific standards by Ofqual, the Institute for Apprenticeships and Technical Education, and the Education and Skills Funding Agency and exist in separation to our Awarding Organisation.

As a registered End Point Assessment organisation, ETA Assessment is responsible for ensuring that End Point Assessments are valid, reliable, comparable, manageable and minimise bias.

Our End Point Assessments guide your apprentices through a streamlined, high quality assessment process. Innovative, up to date assessment plans work in collaboration with training providers, colleges and employers alike to deliver a rigorously quality assured outcome.

ETA Customer Services

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Fees

A full list of ETA End Point Assessment Fees can be found on our Fees list at the end of this document. Details of the exact fees will be specified within individual addendums to contracts with each provider. Registration and gateway fees are non-refundable. All fees are reviewed annually and subject to change in April each year.

Charging Points

When you choose ETA for your EPA, we will work with you to agree options that suit you best. Usually, we would expect you to pay 10% of the total EPA Price at learner registration 10% at gateway and 80% after the EPA has taken place and results have been submitted.

End Point Assessment Cancellation

Cancellations for each assessment type will be handled separately depending upon the requirements for the individual End Point Assessment (EPA) and as stated within the assessment plan e.g. online assessment, face to face observation, remote assessment.

Cancellation fees will be applied where an assessment type has been organised and is then cancelled with less than 10 days' notice.

In the case that an End Point Assessment is cancelled due to exceptional circumstances such as, sudden illness that requires urgent medical attention or the death of a close family member ETA will, where possible reschedule without loss of funds.

Resit/Retake Fees

Resit/retake fees for EPA's will be invoiced upon booking, once it is agreed by the training provider, employer and apprentice. Resit/Retake fees are also non-refundable.

In the event that a resit/retake is cancelled due to exceptional circumstances such as, sudden illness that requires urgent medical attention or the death of a close family member ETA will, where possible reschedule without loss of funds.

A full list of ETA End Point Assessment Resit costs can be found on our Fees list at the end of this document.

EPA Price List

Standard	EPA Price
Level 2 Lean Manufacturing Operative	£1,020.00
Level 3 Improvement Technician	£680.00
Level 3 Team Leader/Supervisor	£765.00
Level 4 Improvement Practitioner	£1,020.00
Level 4 Process Leader	£1,870.00
Level 5 Operations/Departmental Manager	£1,190.00
L3 Lift Truck and Powered Access Engineering Technician	£2,380.00

Re-sit Fees

	Observation	Professional Discussion	Project Report/Presentation	Presentation	MCQ Exam
Level 2 Lean Manufacturing Operative	£550.00	£240.00			
Level 3 Improvement Technician		£240.00	£240.00		£40.00
Level 3 Team Leader/Supervisor		£240.00		£240.00	
Level 4 Improvement Practitioner		£240.00	£240.00		£40.00
Level 4 Process Leader	£550.00	£440.00	£440.00		
Level 5 Operations/Departmental Manager		£440.00	£440.00		
L3 Lift Truck and Powered Access Engineering Technician	£1,200.00	£240.00			£40.00